Ivanti Service Manager – Easy's

Assets and software represent a significant expense for businesses. If they are not properly managed and teams do not know what they have, it is impossible to optimize availability, manage costs and reduce risks. In other words, you cannot manage what you cannot see.

In addition to the Ivanti Service Manager core solution, Easy's Asset Management (ESAM) is now available.

Powered by Easy's, this innovative tool will enable you to complete your service catalog.

With the ESAM module, the company's hardware inventory is automatically updated in real time.

The Module is intended to provide essential functions and is customizable according to the needs and specificities of your company.

A full-integrated Asset Management

ESAM allows you to measure and clearly represent the status of current stocks, orders, and supplies. You keep the product catalog up-to-date. In this way, you quickly have an idea of the product park's state.

You can manage your assets, whether equipment or software: purchases, purchase orders, approval, automatic replenishment if stocks fall below a certain level, etc., but also, their life cycle: assignment to an employee, type of recovery, return, etc.

When receiving an order, your assets can be registered automatically or manually.

You have information about your suppliers.

You can assign an asset to an owner, put it back in stock, put it in transition, remove it for destruction or declare it stolen or lost.

Chargeback management is customizable according to the specificities of your company.

Dashboards provide effective reports, quantify your assets, and help you assess your return on investment.

KEY FUNCTIONS

- Manage your stocks of asset by product, by vendor, by storage area
- Manage asset (CI) lifecycle
- Create your purchase orders
- Generate automatic purchase orders when a stock falls below
- its security levels
- Generate PO documents

KEY BENEFITS

- Delivery time improvement
- Data integrity: full and native integration with CMDB